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EXHIBIT 1

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Info & Answers

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Telecommunications Information Privacy Policy

Residential Telephone Subscriber Information

- Customer information is used by MCI for providing telecommunications and related services, for special offers, and to accurately bill for telephone service. MCI respects its customers' privacy and believes that guarding customer account and billing information is sound business policy. Release of some information, known as customer proprietary network information, is restricted by law.
- MCI currently does not share, disclose or sell any personally identifiable information (such as your name, address, or telephone number) with other unaffiliated companies or organizations for marketing purposes. In the future, should MCI decide to share such data with such third parties for marketing, it will provide notification and the opportunity for its users to indicate whether they would prefer that the company not provide such information about them to third parties.
- MCI employees are trained, and security measures are in place, to safeguard our customers' records from unauthorized access, misuse, or disclosure.
- MCI requires a customer-selected password and/or account specific information to ensure that only the subscriber or his/her representative can access or make changes to the account.

Online Privacy Policy

- MCI and its affiliates (such as MCI, UUNET, SkyTel, TTI and Telecom* USA) respect your privacy and work hard to safeguard the privacy of your online personal data.

"Do Not Call" Compliance

- MCI maintains a "Do Not Call" database for residential consumers in compliance with the federal Telephone Consumer Protection Act (TCPA) and state laws. A consumer can ask not to be contacted by MCI either by telephone and/or mail. Upon request, the consumer's name, address (if provided), and telephone number will be added into the database. The "suppression" will be maintained for five years in this database, unless the individual moves or changes his/her telephone number. These changes can be reported to 800-289-6722 to update the database.
- MCI also complies with the other provisions of TCPA and telemarketing-related state laws.
- MCI does not make sales calls before 8am or after 9pm Monday through Sunday (in the time zone of the called party) and complies with state calling time variations as required.
- MCI employees identify themselves and the purpose of the call.
- MCI subscribes to the Direct Marketing Association's Telephone Preference Service and its Mail Preference Service. DMA provides these services for consumers who do not want to receive unsolicited telephone calls or mail. This information is regularly added to MCI's "Do Not Call" or "Do Not Mail" databases.

MCI's Do Not Call List Guidelines

For questions regarding any of the above policies, contact:

MCI Mass Markets
Consumer Affairs & Quality
22001 Loudoun County Parkway
Ashburn, VA 20147
800-695-4405